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## How Agencies are Looking Outside for Conservation Program Funding

Tom Ash Director of Conservation HydroPoint Data Systems tash@hydropoint.com



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## **The Context:**

## Water Conservation and Funding for Agencies

- Conserved water is the cheapest "new supply" of water available to most water agencies
- Conserved water may be the "only" new source of water for some agencies
- Southern California agencies spent \$1/2 Billion to retrofit 2 million + low flow plumbing devices, saving 25% in the process (billions required to gain 25% more water)
- Plumbing device programs proved to be "easy" compared to landscape conservation programs
- Expect continued drought and/or climate change
- Increasing pressure on agency revenues



### **Are Current Rate Structures Working?**

Customer: "You ask me to save water, I do, then you raise my water rates..."

### **Agency Revenue Shortfalls Example:**

- Charlotte, NC sees \$27 million in reduced revenues after drought restrictions (2007/2008)
- "Water Conservation is causing higher rates."
- "We miss people washing their cars and sprinkling lawns."
- We are all going to have to find a better way to do things. I really am afraid of what's ahead for us if we don't." (Wayne Co Manager, Lee Smith)



### More Pain...

Atlanta - \$33 million shortfall ("because of people saving water")

Charlotte, NC - \$27 million shortfall

Palm Beach, FI - \$13 million shortfall

- **"The next 2,3,4,5,6,7 years are going to be rough".** (Ca. Farm Bureau)
- Cal Tech suggests the Pacific Decadal Oscillation "can impact climate for the next 20-30 years"

EBMUD sees landscape irrigation customers miss savings goal by 28%.

### How to Pay for Conservation Programs?

- I. Establish water budget rate structures that recover "fixed" revenue needs independent of water use
  - Water waste penalty revenue pays for conservation programs
- 2. Require customers to pay for efficiency upgrades
- 3. Supply rebates for efficiency upgrades
- 4. Raise water rates
- 5. "Finance" the cost of conservation programs
  - Single large accounts
  - Multiple/any accounts from the agency level



## All Those Options Can Co-Exist - Why Financing?

- Allows relatively low cost for customers to implement efficiency upgrades
  - Actual savings (reduced water bills) becomes part of the Return on Investment (ROI) for customers
- Focuses on the "process" for successful programs
- Gains more water savings for a longer time period
  - Players have a stake in the program
  - Targeting the highest water wasters is key to the program process and success
  - Finance period helps maintain customer awareness and site efficiency



## Why Financing Landscape Conservation Programs?

- Expensive to bring landscapes up to high efficiency levels
- Require a comprehensive process to gain efficiencies
  - Overcome poor irrigation systems, landscapers, etc.
- Continued efficiency (years) is desired/needed
- Limited expertise in the field of landscape water efficiency
  - Qualified irrigation evaluations, installation and oversight is used for long-term efficiency



## Who Finances the Program?

### The Customer/Manufacturer:

- Customers directly benefit and it is reasonable to suggest they should pay for that benefit
- Agency motivators and education can drive customers to finance efficiency upgrades
- Manufacturer shows confidence in products & process

### The Agency:

- Easier access to good money rates
- Shows customers the agency commitment to helping save water/reduce customer bills
- Speeds the process to retrofit for increased water efficiency



## The Customer / Manufacturer Financed Program

Case Study: Anaheim Hills Community Association

- Regional Wholesale water provider offers per/acre rebate for conservation device upgrades (\$630/ac)
- HOA had an aging and inefficient irrigation system
- HOA wanted to take advantage of local rebates but were not comfortable with typical landscape upgrade options



## Financial Assumptions @ AHPCA

- III Acres
- 44 controllers; 570 valves
- Water bills:
  - -2007 = \$210K
  - 2006 = \$185K
  - -2005 =116K
- Dedicated irrigation meters
- Irrigation water rate @ \$.50 per CCF
  - Water rate increases will take place



## Reasons for AHPCA to Select the Manufacturer Financing Option

### • Financial case was compelling

- Water bill reduction accelerates payback
- Financing option offered by the Manufacturer improves cash flow and protects reserve account assets for the HOA
- Manufacturer offered a project process that was designed to deliver long-term efficiency
  - Thorough review of entire irrigation system
  - Improve plant health and landscape appearance
  - Reduce risk (slope failure, street damages)
  - Certified "perfect" SWAT scores and 20 public agency studies
- Long term partnership
  - Assist in development and implementation of 5 year plan
  - Manufacturer services to landscaper maintains efficiency success
  - Combination of People, Process & Technology



### **ROI Calculator Results**



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### **Financial Benefit Summary**

- HydroPoint Water Savings Calculator predict annual savings in excess of \$106,555 per year
  - Baseline on AHPCA 2006 water rates and usage, HOA acreage, and estimated ratio of Turf / Shrubs / LWU plants and normalized weather
- \*Estimate of 30% of actual water bills per year
- \$83,910 Year I, MWD rebates
- \$25,000 Year I, Water Bill Savings
- \$35,000 Year 2, Water Bill Savings\*
- \$55,000 Year 3, Water Bill Savings
- \$75,000 Year 4, Water Bill Savings
- \$105,000 Year 5, Water Bill Savings
- \$338,910 5 Year Financial Benefits
- AHPCA Challenge: Implement Best Practices and proven technology over a 5 year plan to fully realize savings potential by 2012.





Hardware	\$158,105
Installation	\$17,627
5 Year Services	\$45,000
Rebate	(\$83,910)
Net Acquisition Cost	\$136,822



### **Cost Detail**

#### • Hardware: <u>\$158,105</u>

- Pro2 Controllers (44)
- Patented Scheduling Engine
- Internet Upgrade (44)
- Stainless Steel Enclosures (44)
  - In-line surge protection
  - GFI power receptacle
- Wireless Rain Sensors (44)
- Data Industrial Flow Sensors (44)
- WeatherTRAK.net Internet Service + ET Everywhere Service + ongoing contractor training: <u>\$45,000</u>
  - 7 Year hardware warranty
  - 5 Years fixed price on ETE
    - Daily ET Transmission
    - 6 day x 10 hrs Customer Support fully bilingual
    - Unlimited access to
      <u>http://www.weathertrak.net</u>
    - Free software upgrades
    - Ongoing Contractor training
    - Managed alerts
      - Email
      - Text Message
      - Phone

- Managed Installation: <u>\$17,627</u>
  - 44 controllers
  - 44 enclosures
  - 570 stations
  - 9 new concrete pads
  - 44 wireless rain sensors
  - Controller programming
- Gross Total: <u>\$220,732</u>
- Less: \$83,250 in MWD rebates
  - III acres x \$630 per acre
- \$136, 822 Net Acquisition Cost to AHPCA



### Installation Service: Managed WeatherTRAK Installation

#### **Physical Installation**

Test all station wires w/ volt meter Record any shorts or N/C Lablel existing station wires Unwire station wires Shut off power to controller (breaker, fuse box) Unwire power and remove old controller Install new controller Re-wire using wire harness, junction box, terminal strip Install external antenna (if needed) Run Valve Check and fix wiring/note issues Install wireless rain sensor Bring wiring up to code

#### WeatherTRAK Programming

Complete station by station program worksheet Call 800# activate w/ customer service (Address, phone #, billing contacts, contractor name, etc.) Complete Set Up Information (Date, Time etc) Complete Days and Times scheduling Program each station w/ worksheet information Review Alerts Run Manual and verify watering



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### Installation Detail: Irrigation System Integrity Check

WT Phase Integrity Check (verify reception) Record existing controller run-times Label valve wires OHM & Volt testing on each station Turn on each station & document problems Checkmate Solenoid test (ID N/C) Soil Moisture probe Estimate acreage Estimate plant material (% breakdown) Record general site conditions Photo(s) of problem areas Write report



### Ongoing Service: Bi-Annual Field Checkup

Review mounting, wiring, weather tight Photo of controller (wiring, mounting) **Review Set Up information** Review water window (at controller) Review station programming (at controller) Review phase integrities (at controller) Verify correct antenna installation *Volt Meter test (only if RV4 in metal enc)* **Review alerts** Perform valve check / record results (at controller) Manual station test for head and valve issues Review precip rates (site walk) Visually inspect landscape (stie walk) Make notes of problems Photos of issues / problems Write Report



### **Financing Summary**

				Proje	ected Purchase Amount			\$	220,732	
					Lease Term - Years		5			
	Annual		Projected							
	Pay	yment @	Ar	nnual Water		Annual MWD		VD	Net Annual Cash	
Month #	8%	interest		Savings	Ca	ash Flow	Reb	ates		Flow
Year 1	\$	53,708	\$	25,000	\$	(28,708)	\$ 83	3,250	\$	54,542
Year 2	\$	53,708	\$	35,000	\$	(18,708)			\$	35,834
Year 3	\$	53,708	\$	55,000	\$	1,292			\$	37,126
Year 4	\$	53,708	\$	75,000	\$	21,292			\$	58,418
Year 5	\$	53,708	\$	105,000	\$	51,292			\$	109,710
Total	\$	268,540	\$	295,000	\$	26,460	\$ 83	3,250		



### **Direct Acquisition Summary**

Month #	Ace	quisition	Ar	Projected nnual Water Savings	С	Annual ash Flow	R	MWD Rebates	Ne	et Annual Cash Flow
Year 1	\$	220,732	\$	25,000	\$	(195,732)	\$	83,250	\$	(112,482)
Year 2			\$	35,000	\$	35,000			\$	(77,482)
Year 3			\$	55,000	\$	55,000			\$	(22,482)
Year 4			\$	75,000	\$	75,000			\$	52,518
Year 5			\$	105,000	\$	105,000			\$	157,518
Total	\$	220,732	\$	295,000	\$	74,268	\$	83,250		



## Single Site Program Approved Based on Positive Cash Flow Estimate

What Actually Happened:

- Higher water savings (42%) than estimated
- Shorter payback/higher cash flow than estimated
- Improved site conditions
  - Reduced site damages
  - Increased HOA savings
  - Improved landscape appearance
  - Master association promoted the process to 39 smaller HOA's



### Financing Conservation at the Agency Level

### **Case Study: Palmdale Water District**

- Needed a significant landscape water conservation program; 70% of water used outside
- Agency has limited "conservation program" funds, small staff
- Agency purchased a complete "turn-key" or "direct" smart controller installation program
  - Marketing, targeting customers, scheduling, installations, irrigation audits, landscaper training, customer service and follow-up
- Agency will offer the program to targeted high users at no initial cost, but with a "conservation fee" placed directly on the water bill (agency recovers the cost of the program from monthly customer payments)



## **Planned Palmdale Water Bill**

billi	ng period	meter		units		
8/10/08	9/09/08	1255	133	87		82 CCF
USAGE -	LOW VOLUME D	SCOUNT		16	.480	\$7.68
USAGE -	CONSERVATION	<b>BASE RATE</b>		23	.640	\$14.72
USAGE -	- PENALTY			20	1.280	\$25.60
USAGE -	- PENALTY			19	2.560	\$48.64
USAGE -	PENALTY			4	5.120	\$20.48
WATER	SERVICE CHARGI	E				\$3.90
SEWER S	SERVICE CHARGI	E				\$6.90
YOUR AL	LOCATION FOR	THIS BILL	39	CCF		
<b>BILL CAI</b>	<b>LCULATION BASE</b>	ED ON	.12	ACRE	ES	
						<b>•</b> • • • • • •

\$127.92

**Conservation Fee: \$14.95** 

\$137.87

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## Financing as an Option for Funding Conservation Programs

- Single project
  - Agency motivates the customer to spend their own funds
  - Return on Investment is contemplated for the customer
  - No HOA dues increase to convert irrigation for efficiency
- Agency level
  - Spread across larger customer group
- Both require agency support and private sector expertise
- Leverages and extends limited customer and agency funds
- Implements a process that maximizes water efficiency
- Links stakeholders to keep efficiency in place for years to come
  - Customer, product manufacturer, agency, landscaper



## **Direct Installation Examples**

### Residential

- Newport Beach (700 homes; 500 planned)
- Palmdale (210 homes, 225 planned)
- Charlotte, NC (500 planned)
- Hilton Head, SC (200 planned)
- Riverside (WMWD), (200 homes)

### Commercial

- WalMart (3,000 stores)
- AIMCO Apartments (nation wide)
- Jack-in-the-Box, Kohls, McDonalds, City of Charleston, SC



## **Financing Summary**

- Expands the tools to help retrofit large water using customers
- Provides a real public/private partnership opportunity
- Insures a successful "process" for upgrading landscapes
- Agencies act as a "facilitator" through rebates and/or water bill access
- Agencies do not need expanded staff and/or expertise

